Volunteers of America Chesapeake, Inc. is a faith-based, non-profit organization whose mission is to inspire self-reliance, dignity and hope through health and human services.

Founded in 1896 in Baltimore, MD Volunteers of America Chesapeake was one of the first branches of Volunteers of America - one of the nation's largest and most comprehensive human services organizations.

Through a dedicated and committed team of management, staff and volunteers and guided by our Core Values: Caring, Respect, Faith, Quality and Trust - Volunteers of America Chesapeake helps thousands of people each year throughout Maryland, Virginia and the District of Columbia at our more than 20 programs serving:

- The homeless
- Individuals with mental illness
- Individuals with intellectual disabilities
- Those in need of affordable housing
- Those in need of supportive services
- Those recovering from substance abuse addictions
- Those involved in community corrections
Hello donors, partners, colleagues and friends,

2015 was a year of continued success in transforming vulnerable peoples lives for our affiliate. We were able to help over 4,000 people through our programs and facilities.

Our work has touched communities all across our region:

- In Maryland, our homeless services helped over 225 people get off the streets.
- In Northern Virginia, we have helped almost 300 veterans’ families regain their independence.
- In the District of Columbia, we’ve helped over 400 intellectually or mentally disabled people.

In the past year, we have expanded our partnerships with other community organizations to over 50, enabling us to better serve our most vulnerable neighbors. Collectively, we have assisted over 50,000 people receive human services through faith based organizations in our community.

Going forward into the new fiscal year, we have received approval by the State of Maryland to develop a 35 unit apartment building and day resource center for the formerly chronically homeless in Howard County, Maryland. Our veteran’s services in Northern Virginia continue to keep our nation’s heroes and their families from ending up homeless. And we are poised for sustainable growth in the next couple of years in our community correction programs including anticipated funding in Prince George’s County that will enable use to build a new 140 bed facility that can serve 550 additional former federal inmates, immediately.

As you read about our successes and our goals, I know you will be filled with the same excitement and anticipation that I am. The stories of our successes serving our clients will fill you with pride and encourage you to continue to help us achieve our mission of giving hope to those that need it most.

Thank you so much for your continued support and heart-felt prayers. We stand ready to serve our most vulnerable neighbors and look forward to many more successful years transforming lives in the Washington DC, Maryland and Virginia. We are “Called to Care.”

Blessings,

Russell K. Snyder
OUR IMPACT

OUR FOOTPRINT IS LARGE.
Volunteers of America Chesapeake serves the entire area of Virginia, Maryland, and the District of Columbia, ensuring that over 15 million people have access to vital health and human services, housing, and support at their time of need.

WE TOUCH EVERY COMMUNITY.
Our 50+ programs and facilities generate almost 600,000 service units each year and touch every community in our territory.

CLIENTS AND PARTNERS BENEFIT.
VOAC adds value to our clients and partners by vigorous management and collaboration. We aggressively vet and embrace partnerships that will allow us to multiply our impact in the region. Combined, VOAC along with its over 50 partners helped over 50,000 families in 2015-16. This enabled us to increase our impact more than 10X over what we could do alone.

WE EMBRACE OUR FAITH-BASED MISSION.
As a faith based organization, ministry is at the heart of our work. That mission drives us to help our clients transform their lives. And, our “church without walls” has helped each community we touch with our work become stronger.

NATIONALLY RECOGNIZED PROGRAMS
At a time when the need and desire to reduce the prison population is a national priority, our Community Corrections Program has been recognized by the White House and the Department of Justice as an example of the type of programs needed to help ensure that these former inmates are reintegrated as productive members of society.
Michael C.

59 years old. A U.S. Army veteran. A Drug and alcohol abuser. Homeless on the streets of Loudon County. Michael knew he needed to make changes. Through the work of our Loudoun County Homeless Services Center and our Supportive Services for Veterans and Families Program, Michael overcame addiction, enrolled in technical school, successfully completed his degree, and has moved into a permanent residence.

This partnership between client and Volunteers of America happens every day. This past year, our Loudoun Homeless Services Center and Veterans Program helped more than 600 people get off the streets and find employment.
OUR PROGRAMS

HOUSING

Volunteers of America Chesapeake provides nearly 500 units of affordable housing to vulnerable populations throughout Maryland, Washington DC and Virginia. Our programs focus on the concept that everyone deserves a safe and secure place to call home. Home is not just a physical structure it is a place where love and support helps people to reach their full potential regardless of their financial circumstance, disability or cultural background. Volunteers of America Chesapeake’s wholistic approach to delivering services inspires hope and helps people reach their full potential.

SSVF serves veterans and their families who are homeless or on the verge of homelessness and transition them to permanent housing to promote housing stability. A total of 281 veterans and their families were served, with 160 being housed!

Unlike traditional housing programs, Opportunities for Growth has no time limit and provides permanent housing in connection with supportive services to homeless people with disabilities and their families. The program served over 266 individuals and families!

- Supportive Services for Veterans and Families Program
- Eastern Avenue Apartments
- Irvington Woods Apartments
- Paca House
- Opportunities for Growth Housing Program
- Bailey’s Permanent Supportive Housing Program
- Loudoun County Permanent Supportive Housing Program
- Rapid Re-Housing Program

“I helped navigate three of our guests into permanent housing. These are the stepping stones to the smiles that lift my heart. Seeing a person smile, cry and give me that final hug, after opening the door to their new home, makes all the hard work worth it.”

—Angela Sami - Case Manager
Our Homeless programs served 2370 homeless individuals, in 2015.

Volunteer of America Chesapeake gave out more than 2,000 backpacks filled with school supplies to homeless and low-income children throughout Maryland, Washington DC and Virginia, in 2015.

The Homelessness Diversion and Prevent Program and Arlington County, Va. Helped more than 450 people avoid homelessness or stay in their homes by providing essential emergency services. The program paid more than 100 back rent/mortgage and utilities and delivered alternatives to families moving into shelters.

Both unique and comprehensive, the Homeless Services Center in Loudoun incorporates a Drop-In Center, Emergency Homeless Shelter, Cold Weather Shelter and Permanent Housing Program. The Loudoun Homeless Services Center served 393 Loudoun County residents.

In Baltimore, MD, Our Pratt Street Transitional Housing Program supported families in a 35 unit facility with 2 and 3 bedroom apartments. The facility is an old elementary school converted into temporary housing for homeless families with at least 2 children.

- The Lighthouse Center Day Services Program
- The Lighthouse Center Winter Shelter
- Loudoun Homeless Services Center
- Loudoun Cold Weather Shelter
- Loudoun Permanent Housing Program
- Pratt Street Transitional Housing Program
- Residential Program Center Homeless Shelter
- Veterans Services Program
- Rapid Re-Housing Program
- Homeless Diversion and Prevention Program

100
BACK RENTS/UTILITIES PAID KEEPING FAMILIES IN THEIR HOMES

2000
BACKPACKS FILLED WITH SCHOOL SUPPLIES FOR HOMELESS KIDS IN THE DC METRO AREA

2370
HOMELESS PEOPLE SERVED
PRISON RE-ENTRY

This year, our work was recognized by the White House and the Department of Justice as an exemplar of the kind of community based reintroduction program that will help smooth the adjustment back into society for returning offenders over the next several years.

- Nearly 650 adults served
- 70% engaged in employment activities
  - Residential Reentry Center

Our CEO Russell K. Snyder (Far Right) and board member Alvin Nichols (Left) hosted White House officials, Members from The Federal Bureau of Prisons, The Department of Justice and Maryland State Department of Public Safety at The Residential Re-Entry Program. The visit and meeting was held to discuss how Volunteers of America Chesapeake services can be duplicated for other re-entry programs in Maryland and beyond.
Established in 1991, this program provides quality psychiatric and residential rehabilitation services to adults with mental illnesses. Mental health services and advocacy to outside clients are provided as well.

Our community based living homes are designed to provide services to those with intensive behavioral and medical needs. In these programs, highly skilled nurses and specially trained direct support staff encourage the individuals to reach their highest level of independence. Currently, services are provided to 812 adults in various sites throughout Maryland and Washington, DC.

- Baltimore Behavioral Health Program
- Community Psychiatric Rehabilitation Program
- D.C. Core Services Agency
- Prince George’s Behavioral Health Program
- Opportunities for Growth Housing Program
- Targeted Case Management Program

A fire at a Prince George’s Behavioral Health home caused a client and her daughter to lose everything. Fortunately, Target retail store of Bowie, Md., rallied together with staff from Volunteers of America Chesapeake to provide almost every essential item such as clothing, food, and toys to the family.

800+ people served by VOA Behavioral Health Services in Maryland and DC
INTELLECTUAL DISABILITIES

Our Community Living Centers provide 24 hour service and ensure that each individual lives in a healthy and safe environment, receiving all the necessary services to develop skills to live within the community.

The NVCLC includes a collection of homes and apartments that provide support to adults with intellectual disabilities. Staff members work closely with the individual, their families, and community providers to create and implement individualized plans.

- Baker House
- Northern Virginia Community Living Center Virginia
- D.C. Community Living Centers.

SUBSTANCE ABUSE

With nutrition information, outings, and other community events, this program benefits over a day. The program features medication management, counseling, therapy, and classes on effective communication, anger management, and relationships. 3-hour sessions are provided 5 days a week.

With everything under one roof, RPC provides non-medical detoxification, substance abuse recovery, and homeless services for single adults. In 2014, 173 Arlington County residents were able to connect with these services though our program.

- Residential Program Center Detoxification
- Early Recovery programs

“Cornerstone has been a loyal supporter of Volunteers of America Chesapeake and our housing programs for many years,” said Cynthia Scurry, Executive Program Director, ID Services DC and MD at Volunteers of America Chesapeake. “Their total support has been over $100,000 and helped us to renovate homes for individuals with intellectual disabilities – we could not continue to serve the community in such a meaningful way without their help. It is hard to find money for bricks and mortar and Cornerstone fills this critical need.”
WHAT’S NEXT

Going forward into the new fiscal year, we have received approval by the State of Maryland to develop a $11.3 million, 35-unit apartment building and Day Resource Center for the formerly chronically homeless in Howard County, Maryland. Our veteran’s services in Northern Virginia continue to keep our nation’s heroes and their families from ending up homeless. And we are poised for sustainable growth in the next couple of years in our community correction programs including anticipated funding in Prince George’s County that will enable us to build a new 140-bed $11.4 million facility that can serve 550 additional former federal inmates, immediately.

In Loudoun County, Virginia, we are working with government agencies, community groups, foundations, churches and donors; to expand the transportations services for low-income people in Loudoun County. Our facility there serves nearly 400 people. We expect an expanded more affordable transportation program will help change the lives of thousands of families looking for a chance to be self sufficient. You can help us make a difference in the afore mentioned programs and change the lives of vulnerable people in your community.
Last year, Volunteers of America Chesapeake announced the total tally of $160,000 from its annual Harvest for Hope breakfast. The event, now in its sixth year, brought together 300 business leaders and the community to raise funds and awareness for housing services provided by Volunteers of America Chesapeake in Northern Virginia.

Major donors included the Garvin Group; sponsors included Virginia Health Center, Capital One, Morgan Stanley and Scheer Partners and Nova Salud was a partner. This year, the event will be held on Oct. 27, 2016, at the Sheraton Pentagon City Hotel.
At VOAC, individuals and families are provided with a variety of services in seven program areas: Mental Health, Homeless Services, Community Corrections, Intellectual Disabilities, Veterans’ Programs, Substance Abuse, and Supportive Housing.

Jumpstarted by a $940,000 grant from the Harry and Jeanette Weinberg Foundation and a $150,000 grant from The France Merrick Foundation Volunteers of America continues to seek partners to support a 5000 square foot build out for a Community Re-Entry Resource Center in Baltimore City. This space will provide a one stop style of service delivery for community members who are challenged by incarceration. We estimate we will serve more than 1,000 people per year and provide them with employment, education, and mentoring, mental health and medical services. The total Project will cost $1.7 million dollars. We need your support to finish the facility and help change the lives of these vulnerable families.

$940K
RRC JUMPSTART GRANT FROM THE HARRY AND JEANETTE WEINBERG FOUNDATION

$150K
RRC GRANT FROM THE FRANCE MERRICK FOUNDATION

$1.7 M
FOR NEW RE-ENTRY RESOURCE CENTER
PRELIMINARY UNIT PLANS

TYP. DORMITORY UNIT
APPROX. 1,600 SF  TOTAL

TYP. EFFICIENCY UNIT
APPROX. 400 SF

$25
HELP
PURCHASE A BACKPACK FILLED WITH SCHOOL SUPPLIES FOR A HOMELESS CHILD.

$50
HELP PROVIDE FOOD SHELTER AND SUPPORT FOR A HOMELESS VETERAN IN OUR SHELTER

$100
CAN SUPPORT EMPLOYMENT SERVICES FOR SOMEONE RETURNING FROM PRISON

$500
HELP A VETERAN PAY AN OVERDUE UTILITY BILL

$1,000
CAN SUPPORT A FAMILY OF 4 FOR A MONTH.

85¢ OF EVERY DOLLAR GOES TOWARD DIRECT PROGRAM SUPPORT.
Believing: “We are one in the Spirit,” and members of the family of God, each person (prosperous, unfortunate, every race, young and old) has a calling to “love one another” through service. When we do, we help our community grow together and each individual to mature spiritually.

Numerous individuals overlook the homeless, since to a certain extent they think there isn’t anything they can do to change them. And they are undeniably correct. In fact, it is not God’s desire that we change them, but we can help create environments that encourage self-reliance and “hope.” There is, also, a chance, in the process, if we “lend a hand” the quality of their lives may improve and they may change us.

If you reflect on it, each of us is living in an impermanent home, whether you view this home as your “body temple” or residence. Yet, regardless of how temporary it is, we make an effort to make our homes feel warm and comforting.

Volunteers of America Chesapeake, is a church without walls, “committed to the transformation of the lives of our most vulnerable neighbors.”

Consider, while you’re here and waiting to go to your “permanent home,” joining Volunteers of America to help make nontraditional homes (shelters, transitional housing) of God’s children, feel like home.

Rev. Sandra Trice Gray, Chaplain
Your support is necessary and vital to our continued ability to deliver services and support to our most vulnerable neighbors. You can support Volunteers of America Chesapeake by doing any of the following:

**DONATIONS OF CASH**

Either as a one time lump sum, an annual commitment, quarterly, or monthly donations.

**GIFT OF STOCK:**

To make such a gift, do not sell the stock and donate the proceeds. Instead, notify your broker of your intention and contact our office. For further information about a gift of appreciated securities, contact: James Wynn at jwynn@voaches.org or 301-459-2020

**VEHICLE DONATION:**

When you donate a car you help us provide services and change lives in 7 areas: Homeless Services, Supportive Housing Services, Intellectual Disability Services, Mental Health Services, Community Corrections, Veterans Services and Substance Abuse Treatment Services. Donate a car, please - we put an average of 85% of all donations toward supporting these vital programs. No matter where you live in Volunteers of America Chesapeake’s area - Washington D.C., Arlington, Lanham, Woodbridge, Leesburg, Falls Church, Seat Pleasant, Baltimore and Virginia Beach when you donate a car you help us fund vital programs that change lives. Call Toll Free: 877-721-4862

**THROUGH OPERATION BACKPACK:**

Since it was introduced eight years ago Operation Backpack has outfitted more than 30,000 boys and girls, with new, full, grade-specific backpacks in time for the start of the school year. To support Operation Backpack go to www.voachesapeake.org/backpack

**VOLUNTEER YOUR TIME:**

Go to www.voachesapeake.org/volunteer to see volunteer opportunities and complete a volunteer application
GET YOUR COMPANY INVOLVED

The Year of Service Partnership Program is open to all members of the business community.

Through this partnership program, we give our corporate partners the opportunity to contribute to the community, build teamwork, and experience a life affirming experience helping us deliver our services to our most vulnerable neighbors.

- Day of Service
- Special Events
- Sponsorships
- On site events

Some of our partners include:

- Morgan Stanley
- Macy’s
- Target

For more information contact Simon Lee at slee@voaches.org or 301-459-2020.
That's the question we often hear from friends of Volunteers of America when they make gifts to assist in our programs.

We offer a number of simple ways for you and your family to make a gift of “startling significance.”

These gifts enable us to continue to fulfill our mission at the local facility and program level serving vulnerable and at-risk clients.

Strange as it may sound, a gift of “startling significance” often can be made at very low cost. It’s just a matter of planning WHAT to give, HOW to give and WHEN to give. Just call or e-mail our office.

For more information contact James Wynn at jwynn@voaches.org

$170K
2015 GIFTS FROM INDIVIDUALS OR THEIR TRUSTS

533
NEW DONORS
## OUR FINANCES

### STATEMENT OF FINANCIALS

(All Amounts in Dollars)

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2015</th>
<th>2014</th>
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<tbody>
<tr>
<td>Current Assets</td>
<td>8,235,440</td>
<td>9,148,297</td>
</tr>
<tr>
<td>Property &amp; Equipment (net)</td>
<td>9,709,108</td>
<td>9,710,216</td>
</tr>
<tr>
<td>Other Assets</td>
<td>12,876,845</td>
<td>12,763,398</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td><strong>30,821,393</strong></td>
<td><strong>31,621,911</strong></td>
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<table>
<thead>
<tr>
<th>LIABILITIES &amp; NET ASSETS</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Liabilities</td>
<td>4,287,712</td>
<td>4,819,633</td>
</tr>
<tr>
<td>Long-term Liabilities</td>
<td>12,636,060</td>
<td>12,396,959</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>16,923,772</strong></td>
<td><strong>17,216,592</strong></td>
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<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>13,897,621</strong></td>
<td><strong>14,405,319</strong></td>
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### STATEMENT OF ACTIVITIES

#### REVENUES

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<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Support</td>
<td>926,078</td>
<td>1,182,392</td>
</tr>
<tr>
<td>Government Revenue &amp; Grants</td>
<td>30,177,303</td>
<td>28,369,580</td>
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<tr>
<td>Other Revenues</td>
<td>3,020,695</td>
<td>4,192,672</td>
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<tr>
<td><strong>Total Operating Revenues</strong></td>
<td><strong>34,124,076</strong></td>
<td><strong>33,744,644</strong></td>
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#### OPERATING EXPENSES

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<th></th>
<th>2015</th>
<th>2014</th>
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</thead>
<tbody>
<tr>
<td>Program Services</td>
<td>27,170,091</td>
<td>27,258,430</td>
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<tr>
<td>Management &amp; General Expenses</td>
<td>5,078,777</td>
<td>5,240,550</td>
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<tr>
<td>Fundraising Expenses</td>
<td>939,137</td>
<td>836,422</td>
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<tr>
<td><strong>Total Program Support &amp; Services</strong></td>
<td><strong>33,188,005</strong></td>
<td><strong>33,335,402</strong></td>
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<table>
<thead>
<tr>
<th>(Decrease)/Increase in Net Assets from Operations</th>
<th>202,113</th>
<th>(197,710)</th>
</tr>
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<tbody>
<tr>
<td>Total (Decrease)/Increase in Net Assets</td>
<td>(415,906)</td>
<td>(197,710)</td>
</tr>
<tr>
<td>Minimum Pension Liability Adjustment</td>
<td>(9,955)</td>
<td>165,839</td>
</tr>
<tr>
<td>Other Non-Operational Costs</td>
<td>(223,748)</td>
<td>426,168</td>
</tr>
</tbody>
</table>

| Net Assets Beginning of the Year             | 12,743,329 | 13,201,368 |
| Net Assets End of the Year $                  | 12,519,581 | 12,743,329 |
**Corporations**

AFCD
Baker Tilly Virchow Krause, LLP
BB&Y Branch Banking and Trust
Boyd, Canton & Grant
Transportation Group
Capital One N.A.
CareFirst Blue Choice, Inc.
Complete Building Services
D & B Properties, Inc.
Davita
District Supply Inc.
Dulles Area Association of Realtors, Inc.
Eagle Bank
Goodwin House, Inc.
Hertzbach & Company, P.A.
Independent Project Analysis, Inc.
Jones Group International
MarketPro Homes
Perritt Properties, LLC
Morgan Stanley Smith Barney, LLC
Northrop Grumman Systems Corporation
Novasalud, Inc.
Philadelphia Insurance Companies
Rumel, Inc.
Scheer Partners, Inc.
Sigal Construction Corporation
The Meltzer Group
US Fitness
Visa

**Individuals**

Ulrich Boesch
Terry D & Donna L. Buzzard
Hooper Coyne
Brett Crawford
Karen Dale
Paul S. Dane
Jean Durfee
Susan Etherton
Olubumi Mercy Faturoti
Jatrice Gaiter
Nancy & Joe Gofus
Beverli Goldberg
Brock R. Landry
James & Joanne McClellan
Alan Meltzer
Edward O’ Brien
John C. Pangborn
Ronald David Paul
Daniel C. Quigley
Mary Scofield
Benjamin Smith Jr./The BMS Jr. 2011 Trust
Don R. Symonette
Thomas D. Turnbull
Candance Vanderwater
Brian K. & Brigit Anne Waidman
Nell Weidenhammer
Robert Welsh
James W. & Fonda Wynn

**In Kind & Other**

Arcola United Methodist Church
Bayside Presbyterian Church
Church of the Ascension - Social Ministry
Courthouse Community Church
First Christian Church
First Presbyterian Church
Harmony United Methodist Church
Holy Spirit Catholic Church
JEYLCF Chapel Religious Offering Fund
Kings Grant Presbyterian Church
Leesburg Presbyterian Church
Metro Fire Chiefs Conf 2014
Our Savior’s Way Lutheran Church
Points of Light Institute
Resurrection EV Lutheran Church ELCA
Saints Peter and Paul Antiochian Orthodox Christian Church
St. James Episcopal Church
Superiors Court Trial Lawyers Association
United Way South Hampton Roads
Virginia Beach United Methodist Church
Coca-Cola Refreshments
D. Dusky Holman
Hoosier Martin Foundation
David Gregory Fund for Veterans
Enterprise Car Donation Program
Helping Hands
IBM Employee Services Centers/Hearts & Hands Together
The Lighthouse Center
United Way of the National Capital Area

**Foundations**

Arlington Community Foundation
Baltimore City Foundation
Children’s National Medical Center
Enterprise Holdings Foundation
Epsilon Zeta Boule Foundation
Fannie Mae Foundation
Gap Foundation C/o Cyber Grants, Inc.
Hampton Roads Community Foundation
Kaiser Foundation Health Plan Inc.
Landmark Foundation
Philip L. Graham Fund
Richard E & Nancy P Marriot Foundation
Salesforce Foundation
The Bank of America Charitable Foundation
The Community Foundation for the National Capital Region
The Shooshan Family Fund
W.R. Grace Foundation, Inc.
Washington Forrest Foundation

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STAY CONNECTED

We want to say, thank you again to all of our donors, board members and volunteers. Your generosity and service has helped Volunteers of America Chesapeake change the lives of vulnerable people in communities throughout Maryland, Washington DC and Virginia. To learn more about our programs, facilities, and services you can reach out to us through one of the following:

- [Voachesapeake.org](http://voachesapeake.org)
- [/VolunteersofAmericaChesapeake](http://VolunteersofAmericaChesapeake)
- [@VOAChesapeake](http://@VOAChesapeake)
- [CalledtoCare](http://CalledtoCare)