Volunteers of America — one of the nation’s largest and most comprehensive human service organizations — was founded in 1896 by social reformers Ballington and Maud Booth who envisioned a movement dedicated to “reaching and uplifting” the American people. The Booths pledged to “go wherever we are needed, and do whatever comes to hand.” That declaration continues to guide Volunteers of America’s outreach efforts today. Also founded in 1896, Volunteers of America Chesapeake was one of the first branches of Volunteers of America. The Chesapeake affiliate now offers 29 programs located throughout Maryland, Virginia, and the District of Columbia. Our dedicated team of staff and volunteers serves more than 10,000 people annually in 7 areas of health and human services:

- Homeless Services
- Supportive Housing
- Intellectual Disability Services
- Mental Health Services
- Community Corrections
- Substance Abuse Treatment
- Veterans Services
Dear valued donors, colleagues, employees and friends –

This has been a landmark year for Volunteers of America Chesapeake, Inc. in its 116 year history. Our programs have expanded their breadth of services to take care of over 10,000 men, women and children, and at the same time we have performed at a higher level of quality; adding cutting edge therapy and leveraging partnerships between programs to provide a superior continuum of care. It gives me great pleasure to tell you that together we moved over 1,000 people from homelessness into permanent housing last year and our programs continue to grow.

We are doing God’s work every day, reaching out and supporting those who often believe the world has given up on them. We provide hope in times of despair because as an organization we understand that no one is immune to hardship. Our employees and volunteers take personal pride in our success and work tirelessly to further our mission to inspire self reliance, dignity and hope through health and human services. The Gospel of Matthew, Chapter 25, Verses 34-40 captures the essence of our organization and the people we support and pray for every day. The scripture addresses the righteous - those that care for others:

“Then the King will say to those on his right, ‘Come you who are blessed by my Father; take your inheritance, the kingdom prepared for you since the creation of the world. For I was hungry and you gave me something to eat. I was thirsty and you gave me something to drink. I was a stranger and you invited me in. I needed clothes and you clothed me, I was sick and you looked after me, I was in prison and you came to visit me. Then the righteous will answer him, ‘Lord, when did we see you hungry and feed you, or thirsty and give you something to drink? When did we see you a stranger and invite you in, or needing clothes and clothe you? When did we see you sick or in prison and go to visit you? The King will reply, ‘I tell you the truth, whatever you did for one of the least of these brothers of mine you did for me.”

Your support has helped us to continue feeding, visiting, clothing and looking after thousands of our neighbors most in need. We recognize that the weakest among us are our brothers and sisters and I want to personally thank you for helping us care for them.

As a minister within our organization I have the opportunity to assist in the spiritual development of those in our care. It is truly an honor and testament to the power of faith when participants in our community corrections programs ask me to pray with them, or when residents in our intellectual disabilities homes invite me to their Bible study groups. Their stories inspire me as a leader as I work to increase our ministry of service. The task at hand is not an easy one, we must do more often with less and our organization has continuously exceeded expectations in the face of adversity. Our Residential Re-Entry Center helped more than 300 ex-offenders find employment last year and our plan is to move that program into a new facility to expand its reach even more. Our Supportive Housing Programs provided housing to more than 500 people and our new Veterans Housing Program will expand our ability to provide homes for even more of our neighbors. Our AfterShare Program served more than 1300 families by providing food, clothing and housewares to help support our community through tough times. We are in our communities day and night making tangible changes in people’s lives and we will continue expanding and innovating to support everyone in our reach.

Our non-denominational ministry is centered on deeply caring for God’s children and our organization has never been so spirit-led and positioned in the community with a stellar Board of Directors and leadership team. You will read our stories about triumph, redemption and hope all made possible by our dedicated staff and volunteers along with your donations. We aspire to create thousands of success stories just like these and with your help, prayers and continued support we will make an even bigger difference this year, one life at a time.

Together, we are all Called to Care”.

Blessings,

Russ Snyder

Together we moved over 1,000 people from homelessness into permanent housing.”
Table of Contents

Awards & Recognitions 5

A Message from our Chaplain 6

Our Programs 7-8

Our Stories 9-12
  · Giving Hope for New Beginnings 9
  · Providing Tools for Success 10
  · Opening New Doors 11
  · Serving Those Who Have Served Us 12

Making a Major Difference 13

Letter from Sister Sharon 14

Financials 15

Board & Leadership 16

Service Area 17
SELECTED TO LEADERSHIP OF GREATER WASHINGTON CLASS OF 2012
President & CEO Russell K. Snyder

CIO MAGAZINE’S 2011, CIO 100 LIST FOR EXCELLENCE IN INFORMATION TECHNOLOGY
Volunteers of America Chesapeake

2011 INFORMATION WEEK 500 TECHNOLOGY INNOVATOR
Volunteers of America Chesapeake

AMERICAN CORRECTIONAL ASSOCIATION ACCREDITATION
Residential Re-Entry Center

VIRGINIA BEACH HUMAN RIGHTS AWARD
Debbie Maloney, Program Director at The Lighthouse Center

RECOGNIZED FOR “CREATIVE & EFFECTIVE COLLABORATION” BY PG COUNTY, MD
Prince George’s Mental Health Program
Volunteers of America Chesapeake provides essential programs with services to heal the body, mind and spirit. We serve as a Ministry of faith, hope, care, trust, and respect. We make available opportunities for individual and community involvement for people of all faiths. We encourage partnerships with our neighboring faith communities to foster a spirit of serving God together.

We succeed in compassionate outreach to others through continuous disciplined spiritual development and nurturing of our souls. Therefore, semi-annually we take time to immerse ourselves in spiritual retreat. Currently, 19 Volunteers of America Chesapeake programs engage in spiritual development initiatives. Our ministers and other volunteers routinely visit programs to assist them in their spiritual growth.

FOR SPIRITUAL GUIDANCE AND SUPPORT, WE:
• “Trust in the Lord with all our hearts, and lean not on our own understanding; in all your ways acknowledge Him, and He shall direct our paths.” Proverbs 3:5-6
• “Commit to the Lord whatever we do, and your plans will succeed.” Proverbs 16:3
• “Everyone who competes in the games goes into strict training.” 1 Corinthians 9:24 (No athlete would think of running a marathon race without months of endurance training)

By working together, on this spiritual journey, and listening to God – we grow faster spiritually – the synergy created enables us to transcend to a higher level of understanding, cooperation, and performance. This synergy provides an enlightening experience that keeps us functioning from the light of our highest selves for the highest good of all as we serve. Thus, enhancing all our programs and expanding our vision to serve as a ministry of faith enhancement, spiritual growth, and hope for all clients, employees, and volunteers.

Light and love,

Rev. Sandra Trice Gray
Volunteers of America Chesapeake operates 29 Human Services Programs:

“Our Community Corrections Program helped more than 300 ex-offenders find employment.”

1 Community Corrections service center: Located in Baltimore, MD the Residential Re-Entry Program is a 106 unit transitional housing facility providing service to ex-offenders completing the last 3-6 months of their sentences. Our community Corrections service provides case management, life skills classes, GED preparation and group and family counseling. Our program also offers substance abuse counseling and job search and placement services.

- Residential Re-Entry Center – Baltimore, MD

2 Substance Abuse Treatment Programs: Our Substance Abuse services provide Arlington County residents with detoxification and early recovery services including counseling, case management and mental health resources. The Residential Program Center is also home to a shelter providing a superior continuum of care to otherwise homeless individuals struggling with substance abuse.

- Residential Program Center Detoxification & Early Recovery Programs – Arlington, VA

3 Intellectual Disabilities Programs: Our Intellectual Disabilities programs serve 60 adults with documented intellectual disabilities. Individual Service Plans are created for residents at each home to address their specific needs. Residents are provided with life skills coaching, case management and community re-integration services to help them maintain their independence.

- Baker House – Virginia Beach, VA
- Northern Virginia Community Living Center – 7 homes in Northern Virginia
- D.C. Community Living Centers – 5 homes in Washington, DC

“Our Supportive Housing Programs provided affordable housing to more than 500 people.”

4 Supportive Housing Service Programs: Our Supportive Housing Programs provide permanent low income housing for formerly homeless individuals. Each program is designed to support each resident’s individual needs including substance abuse counseling, mental health services, job coaching and life skills classes.

- Eastern Avenue Apartments – Seat Pleasant, MD
- Irvington Woods Apartments – Baltimore, MD
- Paca House – Baltimore, MD
- Veterans Supportive Housing Program – DC Metro Area
- Shelter Plus Care Housing Program – Lanham, MD
Mental Health Service Programs: Our Mental Health Programs serve over 500 residents by providing independent housing with supportive services, medication management and life skills counseling including group and individual therapy.

• Baltimore Mental Health – 6 homes in Baltimore, MD
• Community Psychiatric Rehabilitation Program – available at program locations throughout Maryland
• D.C. Core Services Agency – Washington, DC
• Prince George’s Mental Health – 16 homes throughout PG County, MD
• Shelter Plus Care Program – Scattered sites throughout PG County, MD
• Transitional Aged Youth Mental Health Program – PG County, MD

Homeless Services Programs: Our Homeless Services Programs serve over 4,000 residents annually and provide case management, transitional housing and housing assistance, vocational training and employment assistance.

• Hilda M. Barg Homeless Prevention Center – Woodbridge VA
• Hilda M. Barg AfterShare Program – Woodbridge, VA
• Bailey’s Crossroads Community Shelter – Falls Church, VA
• Bailey’s Crossroads Hypothermia Shelter – Falls Church, VA
• Bailey’s Crossroads Drop-In Program – Falls Church, VA
• The Lighthouse Center Day Services Program – Virginia Beach, VA
• The Lighthouse Center Winter Shelter – Virginia Beach, VA
• Loudoun Homeless Services Center – Leesburg, VA
• Loudoun Cold Weather Shelter – Leesburg, VA
• Loudoun Transitional Housing Program – Leesburg, VA
• Pratt Street Transitional Housing Program – Baltimore, MD
• Residential Program Center Homeless Shelter – Arlington, VA

To learn more about our individual programs please visit www.VolunteersOfAmericaChesapeake.org
Charles Collier – known affectionately as “Mr. Charlie” – is a 66 year old former homeless heroin addict. As Paca House Service Coordinator Nicole Reeves will tell you, you need only sit down in a quiet place with an orange soda and Mr. Charlie will tell you the story of his journey that started 6 decades ago in Brooklyn, New York.

In 1995 Mr. Charlie found himself homeless in the city of Baltimore. “I’m from Brooklyn, New York. I didn’t know about Baltimore.” He recalls the bitter winters and the chest high snow drifts he faced on the streets before finding Volunteers of America Chesapeake’s Paca House.

When Mr. Charlie arrived, Paca House was in its infancy. The permanent housing facility is now home to 100 residents who are provided with access to psychiatric care, case management, community programming and most important to Mr. Charlie, a chance to reconnect with family.

“I wasn’t in their lives for a long time, I was in and out of jail, I was on drugs,” Says Mr. Charlie of his children, “but I found structure here. I had to stay clean because I didn’t want to face homelessness again. Once you’ve been homeless you never forget it. It’s devastating.”

Staying clean is one of the most difficult challenges residents like Mr. Charlie face which is why one on one counseling with Robert Foose, Paca’s Community Living Coordinator, is so important. “I stop by and check on them every day, see what they need, check on their mental state, try to help them through tough times.” says Mr. Foose who is known by residents as “Mr. Bob.”

That one on one attention has helped Mr. Charlie, an addict since the age of 14, stay clean for over 17 years. “I found a sense of hope here,” he says “I had someone to help me when I was in danger of slipping. It’s been a very rewarding experience for me.” says Mr. Charlie.

Together with staff and the PRP Program Mr. Charlie will soon be moving out of Paca House and into senior housing in Clinton, North Carolina; closer to his son and daughter. “It took a while for us to get back together and I realize that was my fault, but I was able to get better here.” says Mr. Charlie of reconnecting with his family. “When my son asked me if I wanted to move I kicked the idea around for a long time before I felt ready to do it, it’s a big change. This is home to me.” He says “Now they’re [Paca House Staff] helping me get my original birth certificate from New York, they’ve helped me get my ID and they’re helping me fill out the paperwork so that I can take the next step.”

“We’re going to miss him,” says Ms. Reeves “but we’re proud of him.” The aftercare program at Paca House will maintain support and contact with Mr. Charlie after his move to ensure that he becomes settled in a healthy environment that will continue to encourage his personal development. This superior level of caring and support is a hallmark of the programs at Paca House and extends beyond Mr. Charlie. Each resident receives the same attention, counseling and aftercare enabling them to achieve their own personal success. “It’s been a rewarding experience.” Mr. Charlie says, and that sentiment is shared by staff and volunteers alike.

Mr. Charlie came to Volunteers of America Chesapeake lacking the self-assurance he needed to be independent. “I have a sense of hope for the future now and I have my pride.” He says. He also has 17 years worth of history in the Volunteers of America Chesapeake family. Visit our website www.VOACHesapeake.org to learn more about Paca House through Mr. Charlie’s eyes.

“Giving hope for new beginnings”

“Providing tools for success”
n paper the Volunteers of America Chesapeake Residential Re-Entry Center (RRC) in Baltimore, MD is a transitional housing program for offenders completing the last 3-6 months of their sentences. But one visit to the repurposed hotel in Baltimore, MD will show you it is much more than just a temporary stop for these ex-offenders. Home to 100 men and 6 women, the RRC serves 3 groups of individuals – those transitioning out of an institution, those who have parole/probation violations and those that are in the pre-trial phase of their legal process. The program accepts referrals from federal correctional institutions as well as the Federal Probation Department and Pretrial Services.

“They tell us the true facts we’re going to face.” says Johnny Carter who is transitioning out of the prison system after being incarcerated for more than 13 years. “I didn’t want to be here at first,” He says “I’d been gone a long time. I was resistant to it.”

The RRC has assisted individuals like Mr. Carter in making a successful transition from prison into the community for over 30 years. Partnerships between RRC, the Bureau of Prisons and local community organizations work in tandem to provide aftercare resources and prevent the recidivism of participants.

“They treat us like people here.” Says Mr. Carter “I’ve been in some situations where staff is unprofessional, but here they are working around the clock and everyone is on the same page. It’s run like a professional business.”

“We’re here because our actions caused us to be here, they help you correct those attitudes and actions so you don’t end up back.” Says Mr. Carter, who is close to completing his program and moving back home. “You have the opportunity here to make certain that you’re ready to move to the next step. They guide you through all of that and let you know that you can be successful.”

to deal with that and make the right choices.” Says Ms. Deprima.

The right choices include following the program guidelines and requirements. Upon acceptance to the program each resident meets in a team setting with all the case managers and program staff.

“They tell you up front what you need to do in order to be successful in the program. They tell you what types of situations you’re going to face and they let you know they’re here to help you but you have to do your part.” Says Ms. Deprima.

“We can’t do it for them,” says Program Director Jennifer Masselino “they have to want this themselves, but we’re here to give them the tools and the support to be successful.”

Life Skills and Transitional Program- ming at RRC is targeted to reach residents at several phases of re-entry as well as those who have been incarcerated for over 5 years. Kellie Deprima, one of the 6 current female residents at RRC says that targeted transitional programming has been the most beneficial to her. “We’re living outside prison right now, even though there are rules and curfews and consequences. We’re not behind bars so we’re going to face real life situations. When you go to the store there are people doing dope and involved in all the things that got you here in the first place you have to be ready

The Residential Re-Entry Program is in the process of relocating to a larger, more efficient facility. This move will increase the number of available units from 106 to 150 as well as provide more group meeting rooms, a larger computer lab and library space as well as increased staff to lead additional transitional and practical programs for residents. If you’re interested in helping RRC please visit our website at www.voaches.org to find our how you can be Called to Care™.

“They guide you through and let you know you can be successful.”
The dedication outside the Pratt Street Transitional Housing facility reads “Opening New Doors.” Mishonica Holclaw is one individual for whom that phrase has real life meaning. She came to Pratt House when she could no longer stay with family. New to Maryland and caring for two children, Mishonda found herself in need of a safe and structured place for her family. Pratt House is a temporary living facility offering families a 24 month lease and enrollment in a Housing Readiness Program. Upon successful completion of the program a recommendation letter is sent to the Baltimore Department of Public Housing allowing the residents to transition out of supportive housing and into permanent homes.

“When I came I wasn’t used to the rules.” Says Mishonda “That’s the first thing I had to get used to.” Those rules include mandatory participation in several group meetings held on the premises. These groups are designed to educate residents on financial literacy, housing readiness and parenting.

“The Housing Readiness Group was the most helpful” says Mishonica who has successfully completed the program and is moving into permanent housing. “They taught me things I didn’t even think of, like checking all the sockets and smoke detectors before you move in.”

Practical learning groups at Pratt House also include nutrition, hygiene and housekeeping. The goal is to prepare residents to not only transition from homeless shelters into permanent housing, but to also maintain a safe and structured environment for their families. In addition to groups, Pratt House also requires residents to participate in chores, maintain a curfew and successfully pass unit inspections.

“You have to meet 3-month goals to move up in the program,” Mishonica says. “Things like increase your bank account, attend the required groups and maintain employment.” These goals establish a sense of personal responsibility for each of the 35 families living at Pratt. “The program is good; it gets a lot of young people with children off the streets.”

Though she admits it was difficult for her to acclimate to the requirements in the Pratt House living agreement, she says that the structure has not only helped her, but her children as well. “My daughter isn’t as shy as she used to be, she loves attending the dance group and playing with the children here.”

Pratt is home to nearly 100 children ranging in age from infants to high school students. “We offer several groups for the children here,” says Case Manger Carolyn Eaddy. “We have summer camp activities and after school volunteers who tutor our children.”

“The program offers a lot; if you don’t know how to clean, someone will personally come and help you. If you’re having trouble parenting your children, someone will come and sit with you and help you” says Mishonda. In addition to the practical skills programs, Pratt House also offers community events complete with DJs, use of the community room for children’s birthday celebrations and a shared sense of empowerment that is a hallmark of Volunteers of America Chesapeake. In Partnership with the Housing Authority residents leave Pratt equipped with the knowledge and skills to live on their own and maintain their independence.

“If you want to be independent and get something out of this you will. They’ll give you all the tools, you just have to use them,” says Mishonda.

To learn more about Mishonda and the families at Pratt House please visit our website www.VOACHesapeake.org You can also learn more about how to help us rebuild the playground that serves the children of Pratt House by clicking on the "Donate Now" button and selecting Pratt House.
Serving those who have served us.

Faced with personal struggles after his service, Mike, a Persian Gulf era veteran arrived at Bailey’s Crossroads Community Shelter as a homeless individual in need of shelter and support services. Mike was first introduced to Volunteers of America Chesapeake through Bailey’s Hypothermia Program that provides food and shelter on a drop-in basis to unsheltered homeless men and women during the winter months.

Mike joined the work towards self-sufficiency program at Bailey’s where he was paired with a case manager. Together, they worked to identify and address the issues that led to his homelessness as well as create a plan of action to help him regain his independence.

Mike’s success in the program prepared him to transition into the Veterans Supportive Housing Program, a long-term affordable housing program operated by Volunteers of America Chesapeake and the Veterans Affairs Healthcare for Homeless Veteran’s agency (HCHV). The program is designed to provide supportive housing and assistance to homeless veterans and their families helping them to transition to permanent housing and self-sufficiency. The program maintains 5 facilities supporting 25 families.

Upon entry to the program, residents like Mike often need a multitude of services and supports to address the factors that contributed to their homelessness. These services are designed to gradually decrease as the resident reduces his or her need for intensive intervention. This reduction in need is the result of increased self-sufficiency and connection to veterans support services including heath care. The Veterans Program also connects participants with other veterans who have experienced homelessness themselves.

Veterans and their families are able to work at their own pace to complete Individual Program Plans and find permanent housing. Aftercare services are provided to each participant for a minimum of 6 months to ensure that each of our veterans has a successful transition.

Through the caring, respect and faith of the staff at both Bailey’s and the Veterans Supportive Housing Program along with his personal determination and strength, Mike has continued to improve and regain his independence. He is now participating in a management training program and is well on his way to complete independence.

The collaboration between Bailey’s Crossroads Community Shelter and the Veterans Supportive Housing Program is a testament to the strength of our organization. Partnerships between our programs ensure that we are providing the highest level of care at all times. Our programs are designed to decrease participants reliance on services thereby encouraging self-sufficiency.

To learn more about the Bailey’s Crossroads Community Shelter or the Veterans Supportive Housing Program please visit www.VolunteersofAmericaChesapeake.org

$1 can Make a Difference
$1 can make a difference in the life of a homeless Veteran today. Your donations provide food, shelter and services to homeless Veterans and their families in the Washington DC Metropolitan Area. Visit our website and click the DONATE NOW button to help us reach our goal of $100,000. Together we are all Called to Care™.
Give a Major Gift, Make a Major Difference.

You can make a difference - and not just the “thank you today, we’ll forget about it tomorrow” kind of difference - but the life-saving...the life-changing kind. Your major gift can make a major difference in the lives of the more than 10,000 men, women and children Volunteers of America Chesapeake is serving.

To everyone who made a major difference in 2011, we thank you for being Called to Care.™

Anonymous
$44,250.34

Civic Group
Bailey’s Crossroads Rotary Club
Loudoun Cares

Corporations
Dulles Area Assoc Of Realtors, Inc
KARNAK Corporation

Faith-Based
Arlington Interfaith Council
First Christian Church
First Mount Zion Baptist Church
Leesburg Presbyterian Church
Rock Spring Congregational
Saint Elizabeth Seton Church
St. Stephen’s United Methodist Church
Temple Rodef Shalom

Foundations
Annandale Rotary Foundation Inc
Arlington Community Foundation
Calvert Social Investment Foundation
Freddie Mac Foundation
Goodwin House, Inc.
Hampton Roads Charitable Fund
Hampton Roads Community Foundation

In-Kind
BB&T Bank
Comcast Corporation

Individual
Andre & Rosemary Fontaine
Beverli Goldberg
Denise L. Kimberlin
Donald Hodgen
Ellen & Anthony Zelano
Hilda M. Barg
Jan Kary
Janet Lynn Husoveck
Jean Durfee
Joe & Nancy B. Gofus
Linda DuBois
Paul Dane
William and Marjorie Hill
William R. Loichot

A Special Thank You to the Lowe's Heroes from the New Carrollton, MD store for donating their labor, expertise and landscaping materials to help us revitalize one of Volunteers of America Chesapeake's Prince George's County Mental Health Homes.

A Special Thank You to Ford Motor Car’s Chantilly office for their participation in a “Cargods of Care” event. The event supported residents in our Loudoun Homeless Services Center, our Residential Program Center and our Bailey’s Crossroads Community Shelter.
Volunteers of America Chesapeake,

I have been a participant in the AfterShare program at the Hilda M. Barg Homeless Prevention Center. I am so grateful to have the opportunity to participate in a community based service like AfterShare. This program has been so beneficial to me during the economic crisis our community has faced. I am a grandmother with custody of my grandchildren and I cannot begin to tell you how this program, under the direction of Gayle Sanders, has bridged the gap between eating and not eating for my family. Fasting had become a natural part of my life, making sure my children were fed first. My food stamps were drastically cut due to my youngest daughter going off to college because she was no longer considered part of my household.

The way AfterShare is set up, I feel I am not accepting charity, but in volunteering in the Outreach Program, clean-up projects and handling donation, I am contributing and giving back to the community. As a disabled grandmother, I appreciate the opportunity to interact and assist; give and receive.

I am appealing to Volunteers of America Chesapeake that if funds or grants are available for programs attributed to homelessness and prevention that the current AfterShare Prevention Program be expanded to meet the desperate needs of the people facing financial crisis in our local community. We could do so much more.

The present VOAC program services more than 50 families each week. They are indigible for many social programs which include food stamps, medical, dental and eye care services. This program bridges the gap between having and not having basic necessities for survival. Please, we the people desperately need this program to continue in order to provide for our families, children, grandchildren and foster children.

Thank you for your consideration in this matter.

Respectfully submitted,

[Signature]

The AfterShare Program started in the winter of 1991 at the Hilda M. Barg Homeless Prevention Center. Founded by former residents, AfterShare provides individuals and families in danger of homelessness with needed resources. From food to clothing and house wares, AfterShare supports more than 1,300 families each year. Sister Sharon is a former recipient of AfterShare’s services and is now one of the program’s most outspoken advocates.

To learn more about the Hilda M. Barg Homeless Prevention Center or the AfterShare Program please call (800) 646-2828.
VOLUNTEERS OF AMERICA CHESAPEAKE, INC.
Statement of Financial Position

Assets
Current Assets.................................. 5,574,086 6,381,076
Property & Equipment (net).................. 6,896,750 4,746,954
Other Assets.................................. 5,991,923 5,558,746
Total Assets.................................. 18,462,759 16,686,776

Liabilities and Net Assets
Current Liabilities......................... 1,593,381 2,367,374
Long-term Liabilities...................... 5,995,512 4,189,291
Total Liabilities.......................... 7,588,893 6,556,665
Total Net Assets........................... 10,873,866 10,130,111
Total Liabilities & Net Assets......... 18,462,759 16,686,776

STATEMENT OF ACTIVITIES

REVENUES
Public Support.............................. 628,590 1,011,236
Government Revenue & Grants.......... 21,035,182 20,021,082
Other Revenues............................ 1,367,655 1,264,950
Total Operating Revenues............... 23,031,427 22,297,268

OPERATING EXPENSES
Program Services.......................... 18,968,574 18,825,905
Management & General Expenses........ 3,089,105 3,294,823
Fundraising Expenses...................... 499,710 742,086
TOTAL PROGRAM SUPPORT AND SERVICES... 22,557,389 22,862,814
Affiliate fees paid to National Organization........ 489,022 457,757
(Decrease)/Increase in Net Assets from Operations........ (14,984) (1,023,303)
Total non-operating Gain/Losses......... 384,829 214,012

Total (Decrease) in Net Assets......... 3,694,845 (809,291)
Minimum Pension Liability Adjustment... 373,910 2,440,887

Net assets Beginning of the Year.......... 10,130,111 8,498,515
Net assets End of the Year................ 10,873,866 10,130,111

Uses of Funds

Program Services $18,968,574
Management & General $3,089,105
Fundraising $499,710
Affiliate fees paid to National Organization $489,022

Sources of Revenues

Public Support $628,590
Government Revenue & Grants $21,035,182
Other Revenues $1,367,655
Board of Directors & Leadership Team

Russell Snyder
President/Chief Executive Officer

Franklyn Baker
Chief Operating Officer

Shyam Desigan
Chief Financial Officer

Rev. Sandra T. Gray
Chaplain

Carlos Duran
Men of Their Word and Chapter Director
National Hispanic Christian Leadership

Ms. Karen Dale, R.N., MSN
Executive Vice President
D.C. Chartered Health Plan

Vernand Morency
President and CEO
Morency Enterprises of DC

Donald Kann
Principal
Kann Partners

Mr. Dusky Holman
Partner
Smith, Gilday & Schmidt, LLC

Rajani Nelamangala
Vice President, Administration
URAC

Kathleen Kline Chesson
Senior Pastor
First Christian Church of Falls Church

Mr. Alvin Nichols
Creative Development

Craig Pascal
Senior Vice President
Community Development Specialist
BB&T

Brock Landry
Partner
Venable, LLP

Mr. Russ Snyder
President & CEO
Volunteers of America Chesapeake

Teresa Stanley
South Hampton Roads Organizer
VIRGINIA ORGANIZING

Kyle Lorton
Sales & Marketing Director
W.R. Grace & Co.

Tom Turnbull
COO, Healthcare & Housing
Volunteers of America

Greg Tutino
Managing Director
Ronald Blue & Co.
Our programs stretch from Baltimore, MD to Virginia Beach, VA.

**Maryland:**
- Baltimore
- Bowie
- Glenn Dale
- Greenbelt
- Landover Hills
- Lanham
- Mitchellville
- New Carrollton
- Riverdale
- Seat Pleasant
- Silver Spring
- Upper Marlboro

**Virginia:**
- Alexandria
- Arlington
- Fairfax
- Falls Church
- Leesburg
- Lorton
- Manassas
- VA Beach
- Woodbridge

**Washington, DC**